Highlights

Safety takes Priority Week

BSP and our contractor community successfully held the third Safety Takes Priority Week. Page 2

Human Resource Development

Recruiting talented staff and developing them further are among the main thrusts of BSP’s HR programme. Page 9

BLNG highest safety record

BLNG achieves the highest safety record of 10 million manhours without LTI in 34 years. Page 10
BRUNEI Shell Petroleum Co Sdn Bhd (BSP) and their contractors successfully held their third Safety Takes Priority week from 11 September 2006. The objectives were to raise awareness of the importance of working safely by improving compliance, intervention and attitude to achieve further improvements in safety performance.

The Safety Week kicked off with site visits by joint BSP and Contractor management teams. The focus of their visits was seatbelt compliance and intervention, accountability for safety and compliance to the new Minimum Workshop Standards checklist.

The major highlight for Safety Week was a four-day exhibition on Workshop Safety held at the New Industrial Area from 12 September onwards. Grahaeme Henderson, Managing Director of BSP, launched the exhibition.

Grahaeme Henderson said, “Safety is my top priority. If I was to ask your families and your children, I know that for each of you to return safely home today, and every day, is more important than anything in this world to them.”

He continued, “Can you imagine the impact if you did not return safely home today. How would your family manage in the years ahead and how would your children cope? These are awful things to think of, and we owe it to our families and to our work colleagues to make safety our absolute top priority.”

The Workshop Safety exhibition showcased safe practices for employees. Some of the themes were unsafe hand tools, pressure testing, gas cylinders and cutting equipment, gas chiller maintenance, blasting and painting, electrical tools, welding and hot cutting, radiography, forklift safety, health and environment, food handling, systematic housekeeping and video clips on workshop safety.

The exhibition was organised by BSP’s Health, Safety and Environment (HSE) department and contractors namely Mashhor Group, Schlumberger, Brunox, Pipeline, Menang Group, Megalift, Serikandi and Halliburton.

Grahaeme went on to say, “Workshops are often forgotten areas, and in BSP and our contractor community, there has been a huge drive in the last year to raise standards, and we are going to check the current status very carefully”.

“We will meet with the most senior managers in BSP and our contractors, to work together to see what we must do to improve safety still further. We will be going beyond the norm when it comes to safety and it is often necessary to be unreasonable, but so be it, if, as a result, we ensure that our families and our children see us arriving home safely today, and every day,” said Grahaeme. The Safety week was rounded off on 18 September with a seatbelt intervention campaign at numerous BSP locations, conducted by senior BSP management.

Grahaeme reiterated the emphasis on safety at Safety Takes Priority Week

Zainal Daud, Sahid, Adinin Group, SKS/SKSWood, Megamas Training, Rian Cameron, PTAS, CIC, Baker Petrolite, Menang Group, Megalift, Serikandi and Halliburton.

IN August, a group of staff from Integrated Work Management (IWM) department conducted a PAKAT session at the Roxana Service Station in Seria. The session was in response to BSP’s Leadership on influencing safety in the community, particularly in the area of road safety and behaviour. The PAKAT session covered the following areas:

- Service station offices, storage areas, shop area
- Surrounding facilities, washrooms, car wash area, forecourt area
- Compliance, Intervention and Attitude of forecourt crew and drivers to the following safety rules of:
  - Wearing seat belts
  - Switching off engine
  - No mobile phones

A total of 40 PAKATs were raised which were also inclusive of positive PAKATs. These were discussed with the Service Station Manager with agreed follow up actions. One key concern was complying with seatbelt use. A high number of drivers and passengers arriving to or leaving the service station did not wear their seatbelts despite regular reminders by forecourt crew.

General areas for improvement were housekeeping of the office and ensuring safety procedures as well as training for the crew were followed. Unsafe acts such as ’not switching off vehicle engine’ and ’mobile phone use’ were not witnessed or recorded. Positive PAKATs included the good maintenance and inspection of fire extinguishers. The forecourt and surrounding exterior area was also well kept and clean.

IWM/12 has PAKAT session at Roxana Station

By IWM/12 CPL Team

The IWM/12 team raised a total of 40 PAKATs, which also included positive PAKATs.
From The MD's Desk

Dear Colleagues,

I’m pleased to be able to reach out to you again. We are continuing to make solid progress in performance and people development, but we must take immediate action to improve safety.

SAFETY

While we should be proud of our safety achievements of last year, we must also guard against complacency. I’m sure you are as deeply concerned as I am with the 16 reportable cases and 7 high potential incidents involving BSP and contractors recorded up to September this year.

We continue to have safety incidents where some staff have not complied with Permit-to-Work (PTW) requirements, or have under-estimated safety risks. Similarly, there have been cases where supervisors have not intervened to prevent unsafe practices. Please remember to follow our three safety principles of Compliance, Intervention, and Attitude, at all times.

A risk that our families and we are exposed to daily is road accidents. We hear of dreadful accidents, and the pain and suffering caused to families. I urge you to lead by example when driving by: wearing seatbelts, and ensuring everyone including children do the same; never exceeding speed limit; never using the mobile phone or hands-free set when driving; not driving too close to the car in front; not overtaking unless absolutely necessary, and doing so carefully.

I would like to take this opportunity to thank you for taking part in the Brunei Shell People Survey. We achieved an impressive 99.9% participation rate in BSP, which is among the highest of any Shell EP company. This is one step in our broader effort to obtain systematic feedback from staff to drive further improvements at BSP. We are all looking forward to the survey findings, and more importantly, to taking further action, which will make our workplace an even better one.

PEOPLE

Our performance has never been better, thanks to excellent work by staff at all levels, across all aspects of the business. There have been fantastic contributions made by asset staff, which has been strongly supported by the work on our eight business improvement priorities (BIPs). I also want to recognise the contribution of the unsung heroes in BSP, such as the drivers, pilots, boat crew, coffee ladies and security guards. We simply could not function without their tireless support. By having all of our people working closely together as one BSP team, we can deliver even better results.

I would like to end by wishing all our Muslim colleagues selamat berpuasa.

As always, I look forward to your feedback and suggestions. Best regards,

Best regards,

We achieved an impressive 99.9% participation rate in BSP

BSP Asset Focus

Champion West: A World-Class Operation

- First oil from Champion delivered ahead of its planned date
- Record flow rate of 16,700 barrels per day
- One of the world’s most technically advanced offshore facilities
  - In-house designed, horizontal 8.1km ‘snake’ well
  - Smart Field Technology
  - Extensive use of industry-standard down-hole flow control valves, sensors, and gauges to optimise production
  - Champion West currently contributes around 30% of BSP’s oil production.
A REVIEW report on e-Government was officially handed over to the government of His Majesty the Sultan and Yang Di-Pertuan Brunei Darussalam on 9 September 2006 at the Ministry of Communications.

The objective of the review was to study the key factors and issues driving the e-Government programme, inventorise the current status and draw up recommendation for improvements.

The report was handed over by Grahaeme Henderson, Managing Director of BSP to Pehin Dato Seri Setia Awg Haji Abu Bakar bin Haji Apong, Minister of Communications cum Chairman of Brunei Information Technology (BIT) Council.

At the ceremony, Yang Berhormat Pehin expressed gratitude and appreciation to BSP for the assistance and meeting the cost of the consultancy, adding that the report was constructive.

Meanwhile, Grahaeme said, “On behalf of Brunei Shell Petroleum Company, I would like to extend my appreciation to the Government of His Majesty the Sultan and Yang Di-Pertuan of Brunei Darussalam on the confidence and trust given to Brunei Shell Petroleum to carry out the e-Government review.”

“This work has given Brunei Shell Petroleum the opportunity to further understand the needs and requirements of the e-Government project. More significantly, it has also enhanced the professional network between BSP personnel and employees from the Ministry of Communications”.

He continued, “This wealth of knowledge has enabled the team to assess the state of Brunei’s e-Government programme and propose the next steps forward. Those who are involved in this programme already knew a number of the issues highlighted by the report. The review team, however, has presented an independent assessment with the objective of recommending the very best for the nation.”

SCOT begins upgrade process

A CEREMONY to begin works for a new export pump house for the Seria Crude Oil Terminal (SCOT) was held on 1 August 2006.

The groundbreaking ceremony was held to kick start work for the SCOT Upgrade Project Phase 1. This project, expected to cost B$37 million, is targeted for completion in 2008.

Hydrocarbon Processing Asset Manager, Haji Md Jaafar Haji Bakar, led the groundbreaking, which was also attended by Head of Operations (POP) Haji Samuil Mohidin, Head of Operations SCOT (POP/1) Henny Reerink and SCOT Rejuvenation Team Leader (MPT) Hajah Rosminah Haji Sablee along with project and matrix team members as well as contractors from Sahid.

Haji Md Jaafar said, “This is a very important project as it signifies the long-term operation of the Seria Crude Oil Terminal. I would like to remind all our staff and contractor community that Safety is our Top Priority. Safety must be at the forefront as we begin this project, particularly as it lies within the vicinity of daily operations.”

The scope of work focuses on the upgrade of the export system and facilities. It includes the change out of the existing gas driven caterpillar pumps, which have been in operation for more than 30 years.

Five of new electrically driven export/ loading pumps will also be installed. In addition to that, five new booster pumps will be installed located near the new pump house area.

Upgrades will also include construction and installation of new electrical facilities, which will consist of a new sub-station in G23 and a change out of the existing out-door F24 sub-station to an in-door type. Current capacities for these sub-stations will also be upgraded to cater for the electrical load, which will be required for the new export and booster pumps.
Salam, September 2006

ONE aim of the Production and Maintenance Excellence department (OPM) is to help its clients in BSP to take production, maintenance and integrity management to a higher standard. The sub-sea intelligent pigging of the Tutong gas pipeline is a unique example of its services.

The Tutong Metering Station project (TMS) is a project under the Engineering department (PEN), which aims to provide a source of gas for a new power station at Tutong via the existing pipeline known as PID1444.

PID1444 was built in 2000 and has since been preserved through Nitrogen. Due to this, the project team needed to assess the integrity of the pipeline and establish a baseline survey whether it is fit for transporting gas to the Tutong Metering Station. To move forward, an Intelligent Pigging inspection (IP) needed to be performed.

The overall IP result showed that the pipeline is fit for transporting gas to Tutong. This resulted in the pre-commissioning job, which has already been completed and the pipeline is ready for commissioning.

The success of the above came as result of full cooperation between different BSP disciplines and departments including Project management, Discipline design team, HSE, Operation and Maintenance, Asset owner, Underwater services in addition to IP and Diving contractors.

A temporary IP Launcher was installed at the Tutong Metering Station and a special design temporary sub-sea receiver was installed by the diving team at PID0015 Sub-sea Hot Tap to receive the various kinds of pigs.

The arrival of the pigs at the sub sea receiver was observed by Remotely Operated Vehicle (ROV) before retrieval. However, recovering of the last pig, the CDP, required divers to pull the CDP into the open top barrel and dismantling it from the receiver. The CDP was lifted up to the diving boat to download the IP data.

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THE Brunei Shell People Survey Team are proud to announce that overall 98.3% of all staff from Brunei Shell Petroleum Co Sdn Bhd (BSP), Brunei LNG Sdn Bhd (BLNG), Brunei Shell Tankers Sdn Bhd (BST) and Brunei Shell Marketing Sdn Bhd (BSM) completed the Shell People Survey 2006.

Split into the respective joint venture companies, 99.9% of staff completed the survey from BSP, 99.8% from BLNG, 100% from BSM and 78.4% from BST. A significant improvement from the last Shell People Survey held in 2004.

The fifth bi-annual Group-wide Global Shell People Survey was launched on 6 September 2006. From this date until 30 September, Shell employees worldwide were asked to complete the survey and to give their opinion on critical people issues affecting their organisation.

The purpose of the Shell People Survey 2006 is to continue the dialogue between leadership and staff about the critical issues in the organisation and to measure progress in comparison with the 2004 survey.

It addresses many topics - Respect for People, Shell People Principles, Employee Engagements, follow-up actions from previous survey, as well as the new Enterprise First Behaviours of Leadership, Accountability and Teamwork. It measures progress on 9 key parameters namely Performance and Reward, Learning and Development, Management Effectiveness, Diversity and Inclusiveness, Work-life Balance, Communications, Customer Focus, Business Principles and Employee Engagement. Overall results of the survey will determine which areas need to be focused on so that positive actions can be taken.

Locally, BSP, BLNG, BST and BSM launched the survey simultaneously on 6 September in their respective locations. In BSP, it began with a special Shell People Survey sketch by a group comprising managers, department heads and staff discussing their opinions on the significance and impact of the Shell People Survey to staff and the importance of participating.

Habibah Harry, Head of Organisational Effectiveness and Brunei Shell People Survey Team Lead, welcomed everyone and highlighted, “The Shell People Survey, with its motto of ‘Continuous dialogue between staff and leaders’ is a feedback tool that we can utilise to facilitate changes and improvements, in our effort to achieve a ranking of ‘Best Company to Work for’.

Addressing the leaders, she continued, “Many actions have been taken, at corporate, functional as well as department levels as a result of the previous Shell People Survey in 2004. It wasn’t a very easy journey, as staff expected to see visible significant actions delivered within a short space of time. You as leaders have taken giant strides forward in implementing actions and initiating programs to improve the organisation’s value proposition across BSP.”

Graeme Henderson, Managing Director of BSP, where he said, “Since the last survey, we have taken many actions at corporate, department and personal level to address people issues across BSP and make the organisation a more attractive place to work.”

Refer to the slide for the list of actions and initiatives undertaken as a result of the 2004 survey.

Follow Up to SPS 2
The results of the survey will be cascaded to staff in February and March of 2007. Company-wide engagements will be coordinated by the Shell People Survey team.
A CONTRACT signing ceremony for a group of 21 scholars to further their education to the United Kingdom was signed on 1 September at the Brunei Shell Recreation Club in Seria. BSP also sponsored another five graduates who will continue their studies to Master degrees.

Haji Zainal Abidin Haji Md Ali, Deputy Managing Director cum Human Resource and External Affairs Director together with Haji Amit Haji Abd Razak, the Head of Human Resources Relations and Services at BSP signed the scholarship contracts on behalf of Brunei Shell Petroleum.

Speaking during the signing ceremony, Haji Zainal said, “On behalf of Brunei Shell Petroleum and Brunei LNG, I would like to congratulate all of you for being selected as a BSP or BLNG scholar.”

Haji Zainal continued, “Both BSP and BLNG will continue to sponsor more students who meet the company’s scholarship requirements. This is one of the Company’s strategies to ensure an adequate supply of workforce to support the Company in the coming future, especially in the technical disciplines; such as geology, geophysics, quantity surveying, meteorology and oceanography, chemical engineering, mechanical engineering and surveying and mapping science.”

Out of the 21 students, seven are female and fourteen are male. The Degree courses undertaken are Geology, Chemical engineering, Mechanical Engineering, Geophysics, Quantity Surveying, Meteorology and Oceanography and Surveying and Mapping Science.

BSP sends 21 students to UK

OGDC celebrates fourth year in operation

THE Oil and Gas Discovery Centre (OGDC) recently celebrated its fourth year in operation with a grand anniversary celebration on the evening of 15 September 2006. OGDC’s Head of Maintenance, Seri Malati Zolkefle was proud to acknowledge OGDC’s status of being one of the most popular family oriented landmarks in Brunei, serving not only recreational but also educational purposes.

In closing, Haji Zainal advised the scholars, “I would like to wish our students all the very best in their undertakings. Enjoy your student life and overseas experience. Enrich your life by learning and respecting the different cultures of the metropolitan society.”

For 2007, BSP will sponsor six students for Mechanical Engineering, while BLNG will sponsor four students in Geology, one in Geophysics, nine in Petroleum Engineering and five in Instrumentation and Control Engineering. This will give a total of 32 scholars.
Human Resources Development in Brunei Shell Petroleum

RECRUITING talented Bruneian staff and developing them further are among the main thrusts of human resources programme in Brunei Shell Petroleum Company Sdn Bhd. This has resulted in an increase in Bruneian staff in the company to 90% during the past years, with 34 out of 62 leadership positions (55%) in BSP being held by local Bruneians, with this figure planned to rise further.

Grahaeme Henderson, Managing Director of BSP presented a paper entitled ‘Strategies for Human Resource Development in Brunei Shell Petroleum’ during the AsiaInc Forum Roundtable dialogue ‘Developing Brunei Darussalam’s Human Resources to Meet the Needs of the Future’, which was held in September.

In his presentation, Grahaeme described BSP’s history and reputation for leading edge technical works, undertaken by Bruneian staff. The technical skills and competences of these personnel are key to the company’s current and long term-sustained success.

He cited the recent example of local capabilities involved in developing the Champion West project, which successfully pioneered Shell’s Smart Field technology with BSP becoming a global leader. The offshore Champion West platform, located in 70m of water, has commenced with record-breaking production.

Champion West was also the heaviest platform ever built in BSP and was “made in Brunei” having been fabricated in BSP’s construction yard in Brunei Darussalam.

In terms of technology, BSP has made great strides in innovating a range of technologies, including the snake and conductor connector wells, fishhook drilling and internal gas injection. This has given the opportunity to BSP’s technical staff to extend their competencies and expertise further.

BSP’s key activity areas for resourcing and development are also reflected in the Shell Human Resources’ four strategic priorities. Grahaeme further explained that Brunei Shell Petroleum “grows its own talent” by recruiting staff who then progress through graduate and technician training schemes. In addition, BSP also recruits experienced professionals where there is a particular niche skill required.

At present, there are 88 BSP scholarship and in-service students. In 2006 alone, 12 BSc graduates completed their studies from the United Kingdom, with the large majority being awarded high grades including First Class degrees. Five of these staff will now progress to read their Master degrees, also in the United Kingdom. In addition, there are 72 technician apprentices from the various technical training schemes.

Once the new recruits join the company, they will follow the type of development, which they need to improve their competencies. This will be determined by the Performance Management process including development programmes, like Graduate development programmes, leadership development programmes, technical career ladders and Technician training schemes.

The Graduate development programmes aims to establish baseline skills and competences in a graduate’s first 3 to 5 years of employment. The leadership development programmes, on the other hand, is to provide stretched development goals for those with leadership potential, which is assessed on a regular basis.

The Technical Career Ladders are dedicated for the “technical experts” in their field of work. The Technician Training Schemes is a programme for school leavers with National Diplomas, ‘O’ Levels or ‘A’ Levels to develop into Production Chemists, Well Services Engineers, Operations and Maintenance Engineering Technicians.

As part of the employee’s development, they are provided with training through the Shell or BSP Learning Curriculum. These training programmes are provided directly by the Company and accessible to all locations, for leadership and technical learning events.

The Company also provides on-the-job training through mentoring, job rotation, stretched assignments and special projects. Employees are also given the opportunity to undertake overseas assignments and move between jobs using the internal online job posting system that is termed as “Open Resourcing”.

Currently, 65 BSP staff are on cross posting assignments for an average duration of 3 to 4 years in countries like Oman, The United Kingdom, The Netherlands, USA, Russia and Nigeria.
BLNG reached a combined 10 million manhours without Lost Time Incident (LTI) on 11 August, the highest achievement since its operations began some 34 years ago. This accomplishment follows on from their combined 9 million manhours without LTI, which was achieved in April. This milestone demonstrates the contributions from everyone who was involved in carrying out their daily tasks safely, including all contractors personnel. It also shows that the safety at work attitude has gradually become a culture for everyone.

Minister of Energy in the Prime Minister’s Office cum Chairman of Brunei LNG Board of Directors, Yang Berhormat Pehin Orang Kaya Seri Utama Dato Seri Setia Haji Awang Yahya bin Begawan Mudin Dato Paduka Haji Bakar presented the safety plaque to BLNG’s Managing Director, Fred Smeenk at a ceremony to signify the achievement.

Fred in his welcoming remarks highlighted that, although BLNG had gone through major project activities in Train 1 to Train 4, i.e. the Main Cryogenic Heat Exchanger (MCHE) replacements as well as major and minor shutdown non-routine activities and utility facilities which involved additional safety risks, all these activities have been managed very well which led to this achievement.

In addition, he emphasised that in BLNG, safety is a first priority. Not only because it is the company’s obligation, but more importantly, that everybody working for the company can return home without injury at the end of a working day.

Additionally, BLNG has recently updated its golden rules and are also in the process of introducing new initiatives focused on routine activities and hazard identification, which will become the focus in the second half of this year.

The ceremony was attended by Belait District Officer, senior officials from the Energy Division, Prime Minister’s Office, Petroleum Unit, the Department of Electrical Services as well as BLNG Management, staff and contractors.

BLNG signs agreement to launch Sukuk Al-Ijarah

A SIGNING ceremony held on 12 August between Brunei LNG (BLNG) Sdn Bhd and Bank Islam Brunei Darussalam (BIBD) Berhad has established a drawdown date, which facilitates the launching of a syariah compliant financial instrument, based on the Sukuk Al-Ijarah concept, the first for a Brunei corporate entity.

The signing ceremony took place at the BIBD headquarters in Bandar Seri Begawan. This is a follow up of the first signing that was made between BLNG with former Islamic Development Bank Berhad on 26 September 2005, which paved the way for the issuance of the corporate Sukuk.

BLNG, signing on behalf of BLNG was the Managing Director, Fred Smeenk, while Awg Haji Muhammad Syaippudin Haji Abdullah, Managing Director of BIBD represented that company.

The Sukuk Al-Ijarah issuance programme involves a sale and lease back transaction of one unit of the Main Cryogenic Heat Exchanger (MCHE).

The Sukuk investment will initially be offered to corporate institutions and will be subsequently offered to the general public. The introduction of the programme into the nation’s financial market will hopefully create and add on the nation’s local Islamic Capital Market, which is in line with the initiative of the Government of His Majesty the Sultan and Yang Di-Pertuan of Brunei Darussalam through the Ministry of Finance in establishing a platform for a local Islamic Capital Market.

Brunei LNG Sdn Bhd is proud to be the first private company to lead by example for the issuance of BLNG Sukuk Al-Ijarah for financing a portion of its Asset Reference Plan Project. In order to create awareness on the Sukuk Al-Ijarah, a team from BIBD and BLNG will be organising a roadshow to various financial institutions in Brunei Darussalam as well as to the general public.
JONATHAN PHILLIPS HIGHLIGHTED THE IMPORTANCE OF THIS ACHIEVEMENT SAYING THAT THE OPENING OF THIS BUILDING IS A VERY SPECIAL MILESTONE FOR THE AVIATION DEPARTMENT.

BSP's Aviation Department (SAV) achieved another milestone with the opening of the department's new main building at the Anduki Airfield on 21 September 2006. The building was declared opened by BSP's Operations Services Manager, Mike Fuge, with a ribbon cutting. He was especially pleased with the new building, saying, "I'm very proud of this project because it was delivered on time, it was delivered against a very tight budget, most importantly it was delivered safely and no one was hurt, and I think that's a good reflection on what SAV, PPA and what our contractor partner SKS can achieve."

Jonathan Phillips, Head of Aircraft Services highlighted the importance of this achievement and said, "In an extraordinary year, the opening of this building is a very special milestone for the Aviation Department. We will shortly commence the 40th year of operations of our venerable Sikorsky S61 helicopters - this is a critical business support that has been conducted safely and efficiently by this department year after year".

The new building will support SAV’s new Sikorsky S92 helicopters, due to arrive by the end of 2006. Speaking on this, Jonathan said, "In a few months time, we will take delivery of the new Sikorsky S92 helicopters and our pilots, engineers and you, our passengers will see a remarkable step-change from the analogue aviation of the 1950s and 1960s to today's modern world of integrated digital technology."

Several BSP departments including PEN, PPA, SEN and SCM contributed to the construction of the new building, along with building contractor SKS. Flight Operations and Line Engineering now share a common workspace - the Flight Planning and Line Office. Jonathan emphasised, "This important change has allowed us to realise much greater integration and teamwork in aircraft dispatch. All of which will ensure we deliver a more responsive service to the business."

OFFICERS FROM THE DEPARTMENT OF CIVIL AVIATION, INCLUDING CAPTAIN HAJI OMAR HAJI BESAR AND PG ZAIDI TAJUDDIN ATTENDED THE EVENT ALONG WITH DEPARTMENT HEADS FROM VARIOUS BSP FUNCTIONS AND BUILDING CONTRACTOR, SKS.

LONG SERVICE

30 YEARS
Bong Poh Yuk TSW1
Repol Kimbing TSW4221

25 YEARS
Al-Walli S N M DOP1
Kamal Bin Abdul Karim SAV711
Sim Goek Eng D FAU0
Leong Wai Yee EM0
Hj Mohammad Bin Asw Burut MKS
Kong Ngan Yu Mark IWM12
Pg Mat Daud Pg Hj Hashim TSM411
Pg Hj Ali Hassen Pg H Yuosof SCM321

20 YEARS
Lim Kim Lian SEN31
Pg Hj Masuni Bin Hj Mahadi RES
Al-Omair S A OPM2
Pg Maszidi Bin Pg Hamid FAU2
Hj Mohd Rosminah Bte Hj Sablee MPT
Abd Rahaman Bin Hj Ahmad DOP22
L'herniniere W P S ERE2
Pg Ismail Pg Hj Aliuddin ISM212

15 YEARS
Amir Bin Hj Abdul Latip IWM142
Aslan Bin Hj Mohammad Yusof STL111
Azfri Bin Hj Sudin DPE31
Hadiyaz Bte Md Salleh EPE72
Hj Mohammad Fhidin B Abu Bakar WOP123
Hj Mohd Asrul Saniy H M A'arif UC71
Jaitunah Bte Abdulh Mann SC31
Jusnani Bte Musin SBS221
Khairiah Bte Hj Md Salleh FAC6
Mazlina Bte Hj Ma'awiah SCM3
Norhaliayati Bte Ibrahim UCP1

10 YEARS
Pg Abu Bakar Pg Mohamad Yusof SAV1113
Pg Hamni Bin Pg Hj Tajuddin POP120
Yap Yuk Peng TS1
Shaiful Arief B D Hj Abd Razak DEN1
Nwankwo C C CPT2
Nales R WEN1
De Jong Emilius C J N TM
Adesanya O A EOP11
Shamsul Bin Hj Mohammad Ali ISM133

Jonathan Phillips highlighted the importance of this achievement saying that the opening of this building is a very special milestone for the Aviation Department.

Officers from the Department of Civil Aviation, including Captain Haji Omar Haji Besar and Pg Zaidi Tajuddin attended the event along with department heads from various BSP functions and building contractor, SKS.
BSM removes illegal fishing huts

BRUNEI Shell Marketing Co Sdn Bhd (BSM) began removing fishing huts located on the shoreline next to the jetty of the BSM Muara Terminal on 4 September 2006. Fishermen use these fishing huts to carry out fishing activities. BSM Muara Terminal is protected under a gazetted area and therefore, is strictly prohibited to the public. For security and safety reasons, public are prohibited from entering the vicinity. The safety zones around the terminal are part of the stringent safety controls to ensure that terminals are safe.

Unauthorised entry of these fishermen or any person or owner of any vessel within the safety zone from the terminal represents a number of safety risks both to themselves and to the people working in the terminal. All BSM personnel and contractors working in the terminal are well trained on the safety rules and regulations.

BSM places a high priority on the Health, Safety, Security and Environment aspects of its operations. By nature, oil and gas are hazardous and BSM has stringent regulations to ensure the safety of the people in the area as well as the integrity of the terminal. These include procedures for preventing the carrying of potential ignition sources (e.g. cigarettes, matches, torches, mobile phones), welding, electrical equipment, working over the side and crane operations etc.

Present at the removal were representatives from the Royal Brunei Police Force, Marine Police and the Ports Department, with whom BSM has been working closely on this matter.

Assault of petrol station crew rises

ASSAULT cases have been occurring frequently at petrol stations in Brunei Darussalam. Earlier in September, one forecourt crew was assaulted by a customer at one of the petrol stations in the capital resulting in a minor injury.

The incident happened when the crew member tried to stop the customer from driving away after discharging fuel into his car without paying. The incident was subsequently reported to the Police station.

BSM in cooperation with the Royal Brunei Police Force organised a talk on Assault Cases and Cash Management to all the dealers and managers of petrol stations in June 2006. The aim was to raise public awareness on the assault cases at petrol stations and the consequences of their actions that are punishable by law.

BSM has implemented various programmes to further improve customer services at all petrol stations including the 7 Steps Service Standard to be carried out by forecourt crews to prevent any incident from happening whilst serving their customers as well as safety initiatives to continually raise awareness on the importance of health, safety, security and environment.

BSM is also working closely with the petrol retail stations to enforce the directives for the sale of petroleum products that were implemented on 1 January 2006. These directives were issued by the Energy Division of the Prime Minister’s Office.